

## Dear traveler!



Welcome to the OXMAR JET team, your personal guide for organizing a comfortable stay on the island of Tenerife! Before we tell you in detail about how we help you, ask yourself one question:

How often do you think about how to organize your vacation in the most comfortable, thoughtful, efficient and as little time-consuming as possible way? How to contract all the necessary travel services in one place? And preferably, all that while communicating with all the service providers in your language.

We are sure that this happens quite often! We once faced all these questions and looked for the answers through our own experience for several years, so that today we can offer you a unique product -



## a tourist concierge service!

### What is a tourist concierge service (TCS)?

TCS is a service that allows delegating the full or partial scope of tasks related to the travel organization and assistance to the professionals.

### Why is TCS important, convenient, and necessary?

Traveling to a new country is always an equation with unknown elements.

- where to stay
- where to rent a car
- how to order a taxi or a transfer
- where to buy groceries and dine with a beautiful ocean view?
- and also, how to entertain the children
- and with whom to leave them, if the parents want to arrange a romantic

- evening just for the two of them
- what excursions to go on,
- where to shop,
- how to buy a local SIM card,
- how to communicate with the locals,
- how to organize a holiday / business meeting or order flowers,
- and many more.

You can find all this out by studying dozens of forums on social media, having spent dozens of hours reading comments, and not having understood which part of everything that appears on the Internet can be trusted.

An alternative option is to entrust the solution of all the questions related to your trip to the concierge service and professionals of OXMAR, a company that has been successfully providing multifunctional services in the tourist sector since 2011.



## What tasks does TCS solve for travelers?



Property rental



A Welcome Box with a basic set of products



Cleaning service



Car rental of any kind, including sports and electric cars



Tour of the property and infrastructure



Laundry service



Yacht and private jet rental



Provision of personal hygiene products



Dry cleaning services



Transfers



Provision of baby supplies (cribs, high chairs, bathtubs, toys, car seats, baby dishes)



Organization of leisure



24-hour check-in / check-out



Provision of baby supplies (cribs, high chairs, bathtubs, toys, car seats, baby dishes)



Organization of excursions and private trips



Personal manager 24/7 in your language



Provision of supplies for the animals (bowls, loungers)



Catering and event organization



Solution of the day-to-day issues



Selection of domestic staff: nannies, maids, drivers, chefs



Online order of groceries at home



Translation services



Technical support



First of all, **OXMAR JET** is a team of people who once faced all possible difficulties while working with the tourist rental, found solutions, and successfully apply them today. In 2011 we got the first house under our management, and today we are operating more than 50 properties under our management and as outsourcers for other management companies of the Canary tourism market.

**Our team includes:**

- account managers
- maids
- maintenance personnel
- check-in / check-out / accommodation managers
- quality department
- department responsible for resolving issues of all kind
- drivers
- chefs
- translators
- event organizers
- guides
- babysitters



Even if you need something special that does not appear in the lists above, the concierge service will solve any problem upon your request!

Try it, and you will love your carefree time on vacation!

If you have any questions or additional information that we need to know about, please contact us:

Email: [info@oxmar.com](mailto:info@oxmar.com)  
Telephone: +34 681 328 330  
(Monday-Friday from 10.00 to 20.00)



**OXMAR JET - A RECIPE FOR YOUR HAPPY MEMORIES ABOUT THE ISLAND OF TENERIFE!**